



TEAM RULES

- Noise After 11PM | For consideration of all guests, a No Noise Policy is in effect after 11PM each night.
- Noise complaints made to hotel staff concerning the group will result in a verbal warning to the group members directly responsible for the noise.
- In the unlikely event that a second complaint is received, the persons responsible for the noise complaint will receive an eviction warning.
- Should a third complaint be received, the police will be summoned and the room occupants will be evicted from the hotel without refund. Compensation given to other guests as a result of the groups' disturbance will be charged back to the guest.
- Common Area Courtesy | Team members agree not to run, play sports or play games or make excessive noise in hallways, stairwells, parking lots and pool areas.
- Pool Rules | All pool rules must be followed. Pool hours are Monday to Friday 7AM to 11PM. On weekends (Saturday and Sunday), pool hours are 9AM-11PM. If a problem arises in the pool area, the chaperone for that team or supervisor of the team member will be held responsible. If matters are not dealt with immediately, the children will be asked to leave the pool. All people in the pool area must have a wristband, available at the front desk upon proof of double vaccination. Children under 12 must be supervised at all times.
- Sporting Equipment | Balls, bats, sticks, pucks, racquets, skateboards, roller blades and other sporting equipment are not to be used inside the hotel.
- Check In/Check Out | Check in time is 3PM. Check out time is 11AM. Any departure requests after this time must be negotiated with the hotel on the morning of departure, and will be subject to availability and a late check out charge.
- Damage Deposit | The Victoria Inn requires a pre authorization of \$100.00 for damage and noise deposit. Please report any damages to the front desk immediately.
- Non Standard Cleaning & Damage Repair | All team members agree to keep their guestrooms and public areas clean. Any cleaning, repair or damages that are not standard for hotel staff will be charged back to the guest at a rate of \$15.00 per hour labour plus replacement cost. This includes, but is not limited to: spraying shaving cream, excessive garbage, hair dye on towels, shampooing carpets, etc.